

Incoming Coils & Storage

Incoming Coil Inspections

Upon receipt of the coils, the coils will be inspected for any obvious defects or damage. Coils with readily visible and substantial damage, as deemed by Steelscape receiving department personnel, will be rejected and/or not received. If damage is minimal, we will record damage on the shippers manifest and receiving paperwork. The material lost during processing due to the damage at coil receipt will not receive reimbursement under the scrap reconciliation policy. Coils that pose a significant safety risk during handling will also be rejected (i.e. soft or collapsed coils). Customers will be notified by their Steelscape Customer Service Representative or a Steelscape Technical Sales Representative when this occurs.

Coils are not routinely unwrapped at the time of receipt. Depending on the type of packaging, it is possible that coil defects may not be detected at the time of receipt. These types of defects could include but are not limited to rust, staining, dents, shape issues, off-width, off-gauge, etc. If damage to a coil is discovered after receipt, the Steelscape Customer Service Representative will notify the customer.

Hidden damage undetected at the time of coil receipt will be addressed at the time of processing. Notification of any damage or defect noticed on the line will be sent to the Steelscape Quality Department and the appropriate Customer Service Representative (metal may be pulled off the line and the acknowledgement date reset). The Customer Service Representative will notify the customer of the damage and/or defect. Damaged coil portions will be formally rejected and handled as Mill or Transit responsibility rejections. Cropping losses resulting from hidden damage will be scrapped and credited as Mill or Transit related losses during the scrap reconciliation process.

When hidden coil damage that occurred prior to receipt at Steelscape's designated warehouse(s) is discovered during production, the customer will be responsible for the cost of used paint and applicable materials used during the partial or complete production of the damaged coil.

The customer must make arrangements to deal with any damaged and/or defective coils within forty-five (45) days of receiving notice. After forty-five (45) days, Steelscape will send a certified communication to the customer regarding the coils. Thirty (30) days from date of customer notification (validated by signed certified mail) will be allotted to the customer for material shipment. Unless shipping arrangements have been made within the thirty (30) days allotted, Steelscape reserves the right to make arrangements on the customer's behalf to sell the coils for the current scrap value.

Damage resulting from excessive storage time, as defined under Section 4 as > 60 days, may not be reimbursed.

Storage Guidelines

Steelscape will assume responsibility for the customers' material physically located at one of our facilities. All reasonable measures will be taken to guard against damage or loss.

Coils received and released / shipped without any additional value-added processing by Steelscape (i.e. not painted, slit and/or embossed) will be subject to a \$75.00 per coil handling fee. This handling fee will be waived for any shipments resulting from a delay in processing caused by Steelscape.

Steelscape will inventory the customers' material at no charge as long as the material status changes and/or material ships within the following guidelines...

BARE.....	180 Calendar Days
FINISHED.....	150 Calendar Days
HOLD/REJECT...	45 Calendar Days

The timely conversion and shipment of material insures proper inventory management and maximization of prime yields. Extensions to the above stated guidelines may be considered upon request.

Should customers' material age in excess of the guidelines provided here, Steelscape has the option to charge storage fees on the material at the following rates...

BARE/UNPROCESSED	Exceeding 180 Calendar Days = \$ 7.50/ton
	Exceeding 210 Calendar Days = \$10.00/ton
	Exceeding 240 Calendar Days = \$12.50/ton
FINISHED GOODS	Exceeding 150 Calendar Days = \$ 7.50/ton
	Exceeding 180 Calendar Days = \$10.00/ton

Storage invoices will be calculated on actual weight and will be charged monthly for material exceeding the guidelines above.

Damage resulting from excessive storage time may not be reimbursed.